

- Fraud Detection -

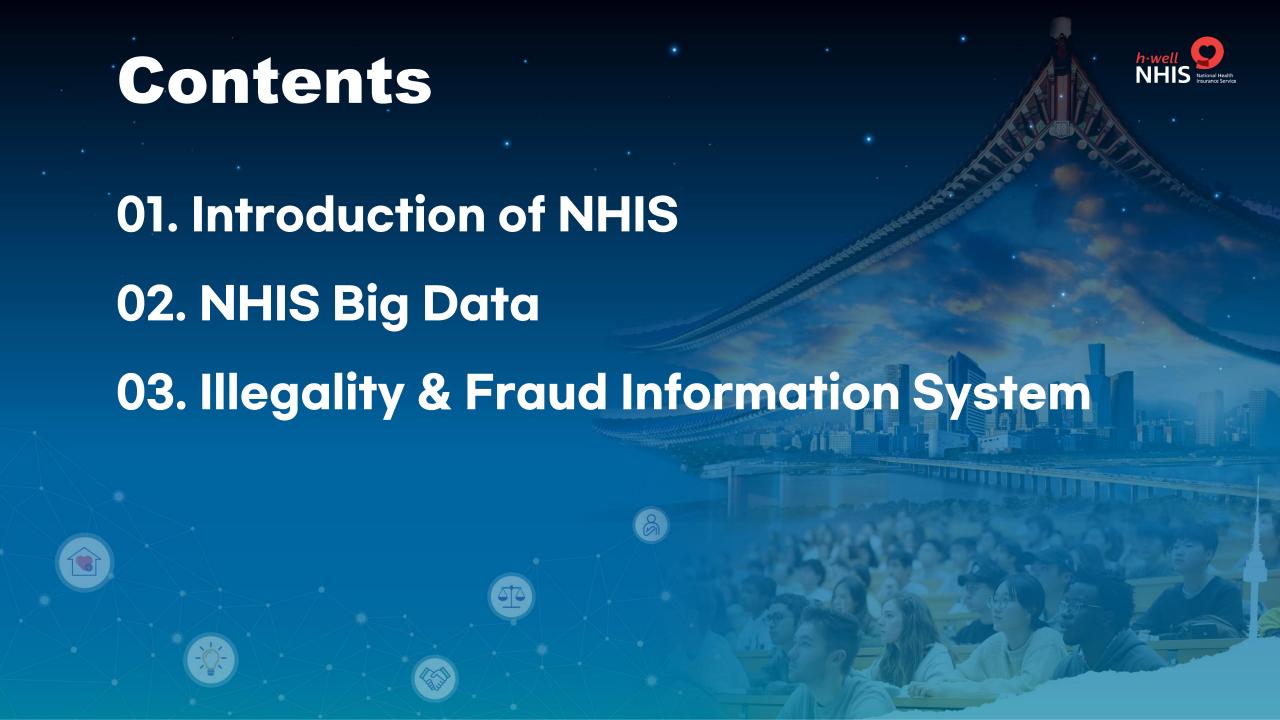


Department of Healthcare Institution Support, Kim Hansang







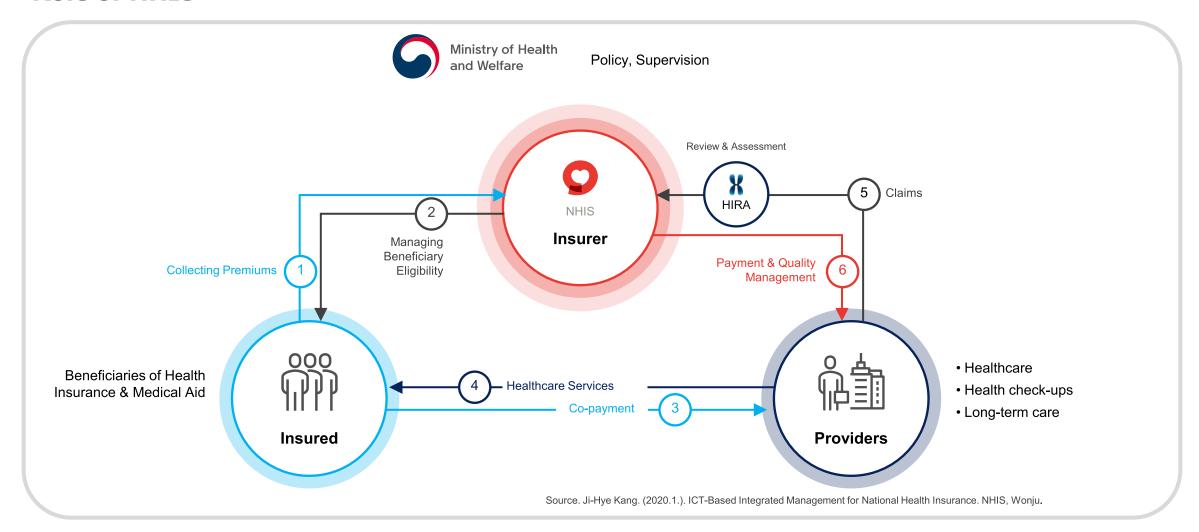




# Introduction of NHIS



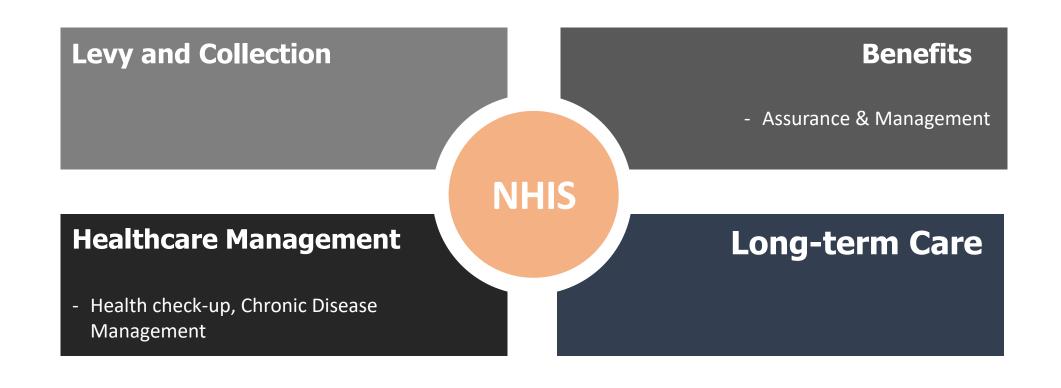
#### Role of NHIS



# Introduction of NHIS



Major Functions

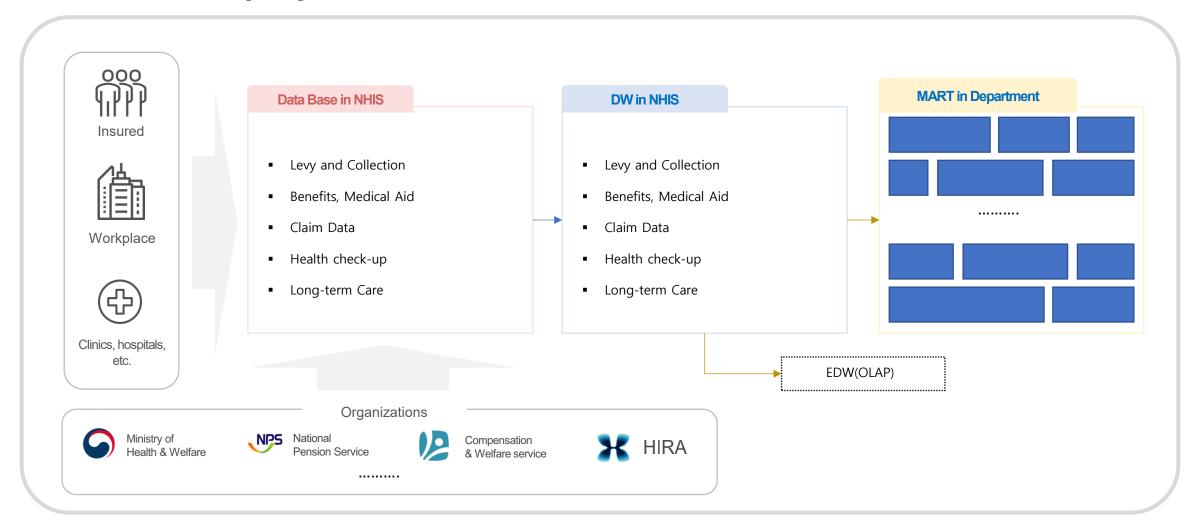




# **NHIS Big Data**



### Data Warehouse(DW) in NHIS



# NHIS Big Data



### Comprehensiveness of NHIS Big Data



#### Socio-demographic

- Gender, Age, Disability
- · Birth, Death
- Residence
- Contributions
- Workplaces



#### Health check-up

- Smoking, Drinking
- Physical activity
- Disease history
- Mental health
- Check-up results



#### **Treatment history**

- Disease classification codes
- Healthcare utilization
- Healthcare expenses
- Treatment details and drugs



#### Long-term care

- Screening
- Assessment
- Diseases and symptoms
- Benefit types
- Service fees

Source. Ji-Hye Kang. (2020.1.). ICT-Based Integrated Management for National Health Insurance. NHIS, Wonju.















#### Illegal establishment and Fraudulent claims (1/2)

Fraudulent insurance claims(National Health Insurance Act 57)

The NHIS shall collect all or part of an amount equivalent to the insurance benefits or the insurance benefit costs from a person who has received insurance benefits, a quasi-health care institution, a business entity selling assistive devices, or a health care institution that has received insurance benefit costs by fraud or other improper means.

Illegal establishment(Medical Service Act 33, 4)

No person, other than any of the following persons, may establish a medical institution ...

(1) A physician, a dentist, an oriental medical doctor, or a midwife, (2) The State or a local government, (3) A corporation established for the purpose of rendering medical services (hereinafter referred to as "medical corporation"), (4) A nonprofit corporation established pursuant to the Civil Act or any special Act, (5) A quasi-government agency prescribed in the Act on the Management of Public Institutions, a local medical center prescribed in the Act on the Establishment and Management of Local Medical Centers or the Korea Veterans Health Service prescribed in the Korea Veterans Health Service Act



### Illegal establishment and Fraudulent claims (2/2)

Illegal establishment(Medical Service Act 33, 4)

No medical personnel referred to in paragraph (2) 1 shall establish nor operate at least two medical institutions under any pretext: Provided, That where a person with at least two medical licenses intends to establish a clinic-level medical institution, he or she may open medical institutions together at one location only by type of his or her licenses.

No medical corporation, etc. that has established and operates a medical institution shall lend the name of the corporation to a third party. No person shall borrow a license granted pursuant to Articles 5 through 7 nor arrange the borrowing of such license.

Illegal establishment(Pharmaceutical Affairs Act 20, 21, 6)

No person, other than a pharmacist or oriental medicine pharmacist, shall establish a pharmacy.

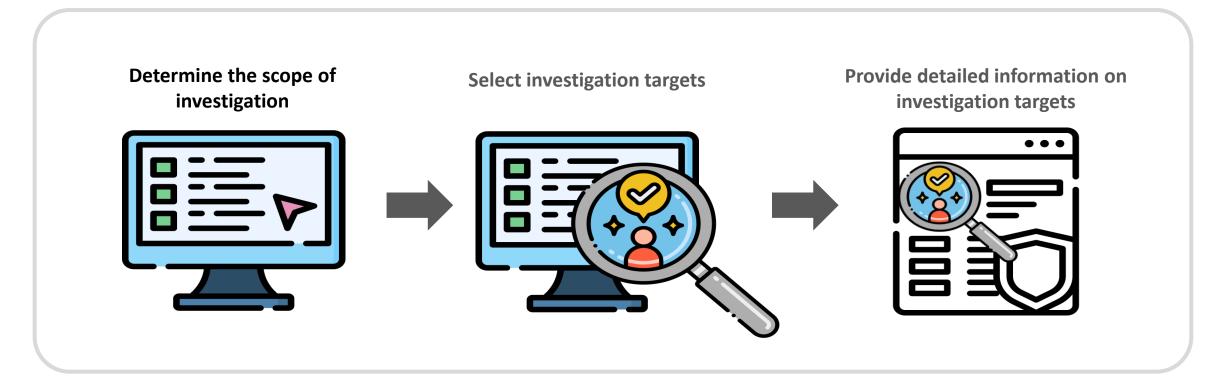
A pharmacist or oriental medicine pharmacist may establish only one pharmacy.

If a license referred to in paragraph (1) has been lost or damaged or the matters stated therein have been modified, a new license may be issued in lieu thereof.



#### Overview of the System: Definition

- A system that detects healthcare facilities with a high likelihood of fraudulent claims and illegal establishment, utilizing NHIS's diverse big data-based analysis techniques.
- It provides efficient and proactive support for investigations into fraudulent claims and illegal establishments.





Overview of the System: Architecture

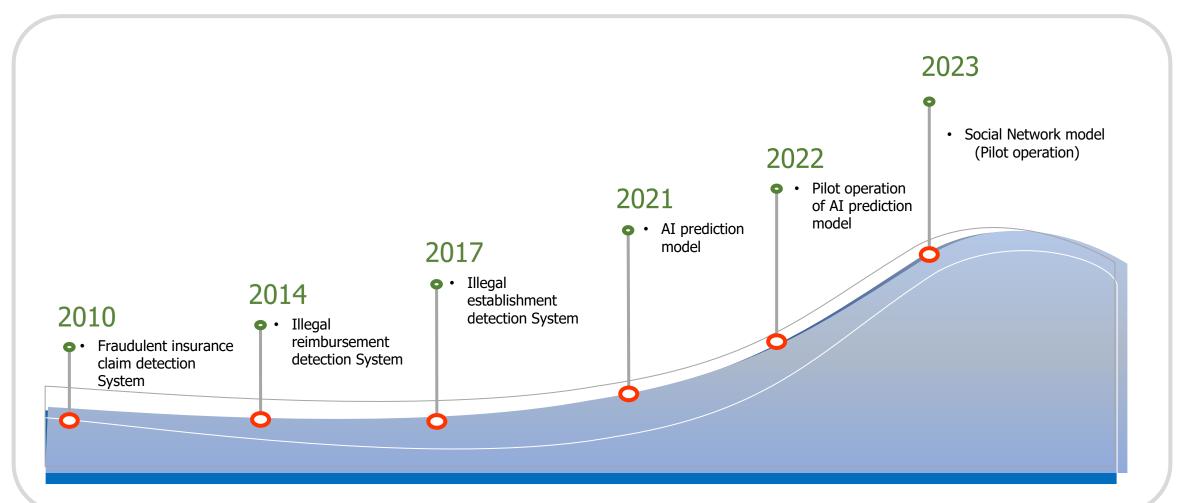
\*Utilizes Predictive Modeling and Social Network Analysis

#### ICT System for detecting illegal establishments and fraudulent Claims To detect To detect fraudulent claim illegal establishment of facilities • Medical treatment details by healthcare facility and patient · Information on healthcare facilities (installation details, • Information on care facilities (installation, personnel, etc.) personnel, representatives, etc.) Healthcare • History of fraudulent claims · History of illegal establishment **Big Data in NHIS** • Long-term care and medical check-p history • Income and asset details of representatives · Medical treatment details by care facility Analysis of fraud activity patterns Analysis of illegal activity patterns Collecting opinions from stakeholders Categorization of fraud types Categorization of activity types including investigators Adding new indicators Adding new indicators and models\* Refining existing indicators Refining existing indicators and models\*

13



Overview of the System: Brief History





#### Operation Process

1



Determine the scope of investigation

· Indicators, NHIS Big data





Choose investigation targets

 Detailed information, NHIS Big data, realestate registration, internet search information, etc.





**Finalize on-site investigation targets** 

· Review Committee





Detailed review before on-site investigation



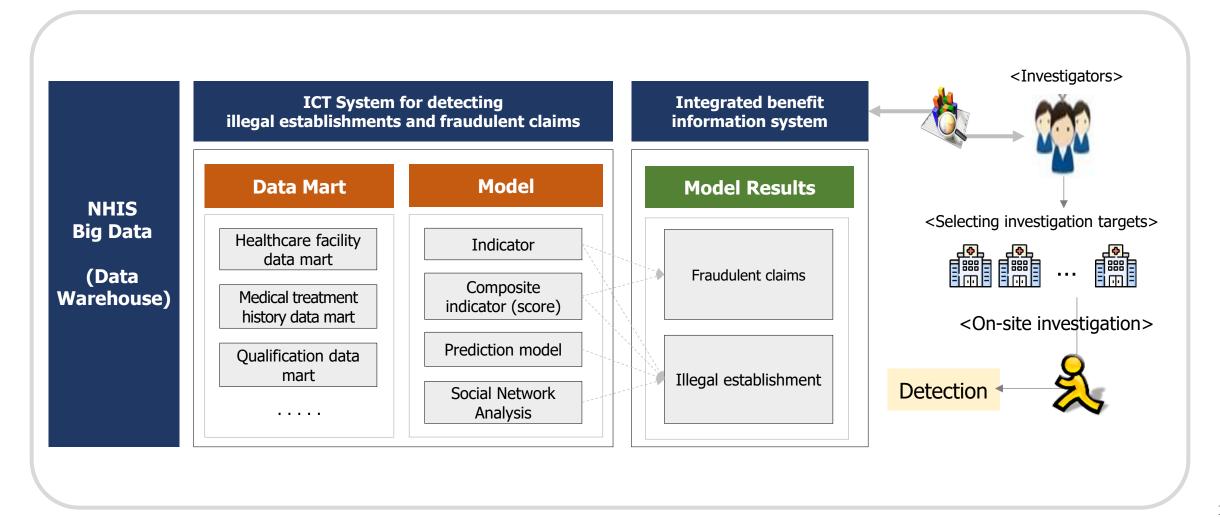
→ On-site Investigation

 Collecting documents and materials from facilities including hospitals, pharmacies





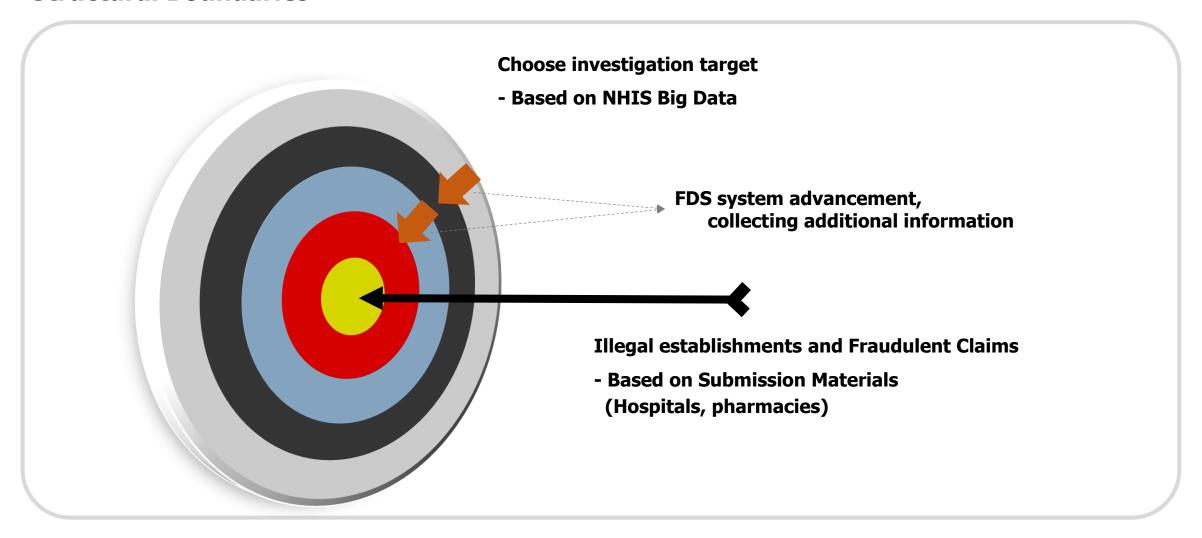
#### Operation Process



# h·well NHIS National Health Insurance Service

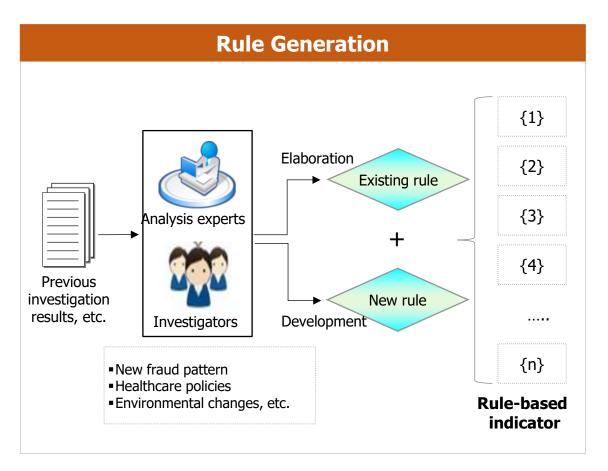
### Illegality & Fraud Information System

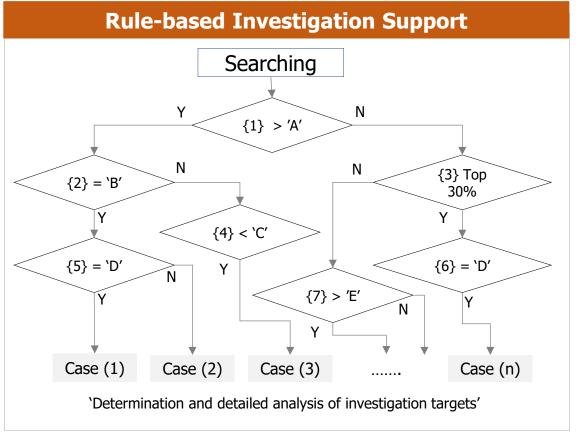
#### Structural Boundaries





#### Tools and Techniques: Rule-based Algorithm







Tools and Techniques: Rule-based Algorithm Sample

#### Fraudulent claim detection indicator (Example)

[1] Outpatient treatment numbers for outside of patient's residential area





#### **Abnormal Situation**

Distance 500km

Large number of treatment records for reimbursement

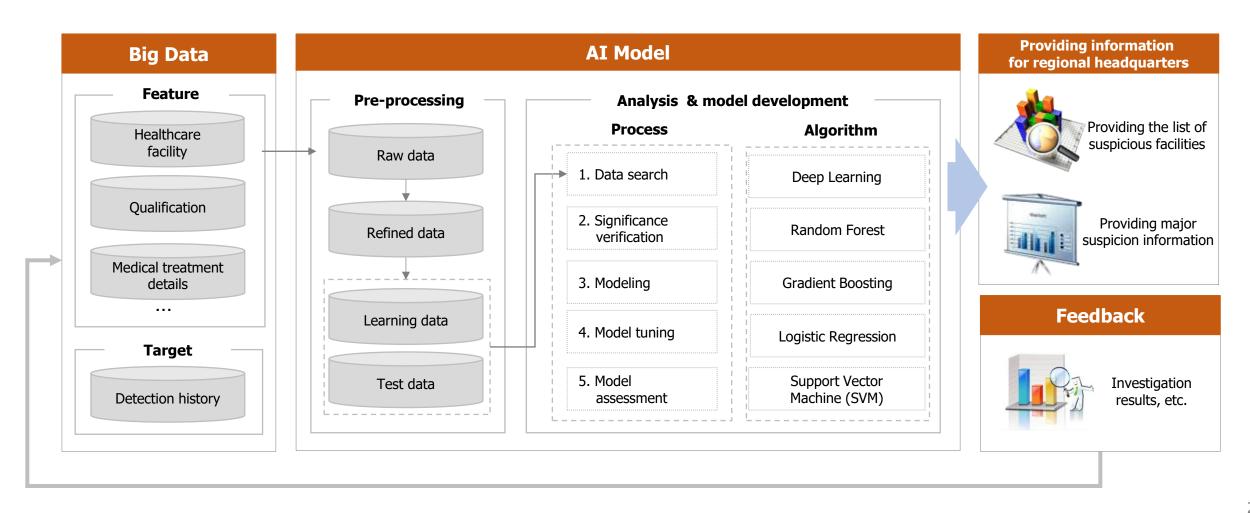


Patient Location: **Busan** 

Compare clinic locations with patient residential areas, analyzing distance, frequency, and other relevant factors

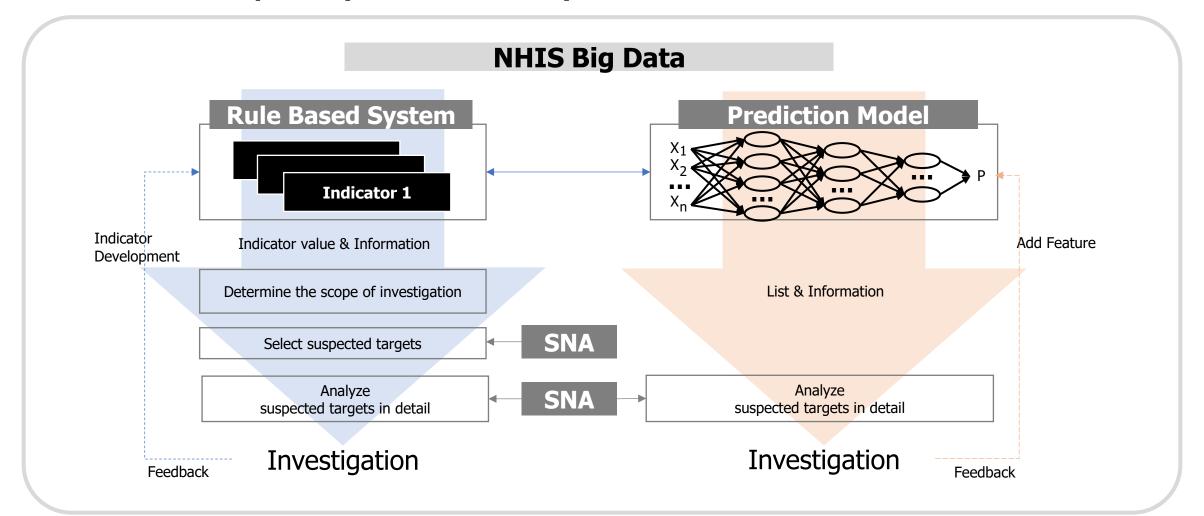


#### Tools and Techniques: AI Prediction Model



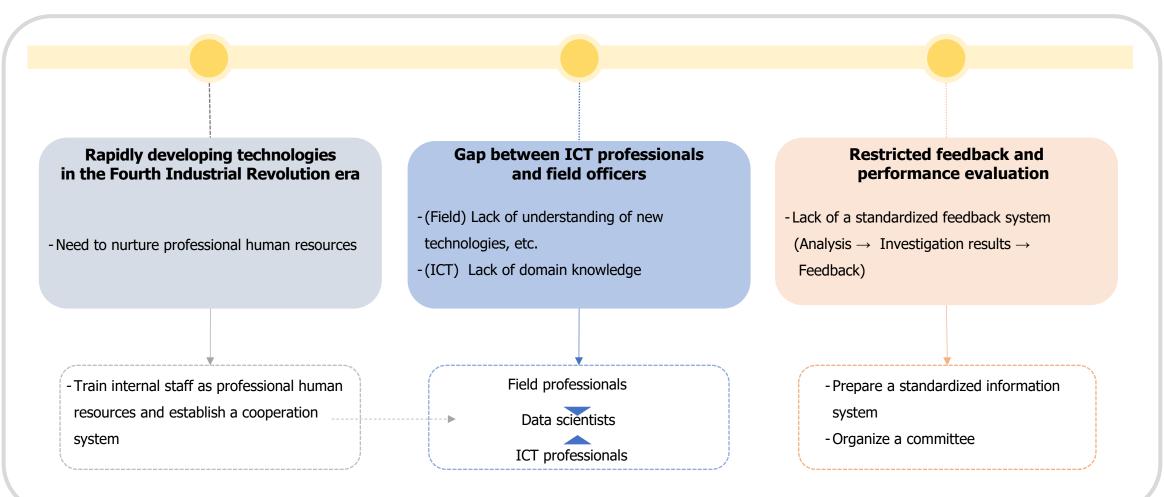


Tools and Techniques: Hybrid Detection System





### Major Challenges





# Thank You









